

Report of the Maharashtra state level Training of Trainers (ToT) on Community Based Monitoring.

Background –

Maharashtra State level Training of Trainers (ToT) on Community Based Monitoring was held on 7th to 11th August, 2007 at YMCA in Pune. The objective of this training was to conduct training on Community based Monitoring activities for the master trainers from Community Monitoring project districts of Nandurbar, Thane, Amaravati, Osmanabad and Pune.

Two masters' trainers from Public Health Department, trainers from NGOs, CBOs, People's Organizations from respective five project districts were participated in the ToT. Experts involved in training field were also invited as Resource Person to conduct this ToT.

Brief Report of the ToT

Day I - 7/ 8 /07 Tuesday

Session 1: Welcome session:

On the first day of the ToT, Prashant Khunte from SATHI-CEHAT welcomed the participants and the invitees followed by brief round of introduction in the form of game, which was conducted by Shailaja from SATHI CEHAT.

Session II - CBM under NRHM and Discussion – Dr.Abhay Shukla

Followed by the first session, Dr. Abhay Shukla made a detailed presentation on framework, methodology and shared ownership of CBM project under NRHM. He informed that this project is the 'first phase' of Community Monitoring activities under NRHM instead of 'Pilot project'.

He briefed about the process of planning and implementation of this activity. He had given some examples of successful implementation of CBM activities in Kerala and Nagaland.

In his presentation he also pointed out towards relevance of the CBM for accountable Public health services and its special significance in the context of concrete service guarantees that are assured in the NRHM.

Session III -NGOs & the community members as key stakeholders in CBM - Dr.Satish Gogulwar

He briefed through a presentation about the role and responsibilities of all stakeholders in the process and implementation of the first phase of CBM activities in the state. He shared the possible difficulties may arise during the overall process of planning and implementation of community based monitoring activities. In this session, it was also discussed about involvement of Panchayat members, as stakeholders in CBM activities.

Session IV : Role & Responsibilities of various committees for CBM at village, PHC, block & district level - Shailaja Aralkar

This session was conducted by dividing the participants into 4 groups. Each group was asked to prepare a presentation on the role and responsibilities of various committees at Village, PHC, block and district level respectively. During the presentation, each group came up with different suggestions like-

- Arrangement of complaint box to be kept in each PHCs,
- Maintain the consistency of monitoring process after the completion the first Phase
- Put forward various issues related to Health services at policy level
- Timely audit of health services at local level after specific period / intervals

Session V: Role & Responsibilities of State Nodal Agency, District Nodal Agency, Block level NGOs, District, Block, Coordinators, Block facilitators- Dr. Dhananjay Kakade

With the help of PowerPoint presentation, Dr. Dhananjay Kakade explained the role & responsibilities of State Nodal Agency, District Nodal Agency, Block level NGOs, District, Block, Coordinators and Block facilitators in the process of community based monitoring activities. He also presented a formation, composition, members, activities and Powers of the Village, PHC, Block and Districts

Day II : 8 /8/07 Wednesday

Session 1; Review

Some questions were prepared on the basis of queries emerged from the previous day sessions and conducted a question and answer session in the form of quiz. Some of the participants contributed to this, which helped to clarify some queries of previous day sessions

Session II: Indicators for monitoring & tools

Dr. Shyam Ashtekar chaired this session. Bhagyashree presented six draft tools and indicators for CBM and facilitated the discussion to finalise the draft tools, on the basis of suggestions received from the participants. Some of the suggestions are as follows-

- Prior to any focal group discussions, data from the register regarding the services provided by the ANM and Anganwadi workers should be available with the facilitators.
- Include open-ended questions in the tools
- Use simple language

Dr. Ashtekar shared his experiences with the participants about tools and indicators. He concluded this session with a decision to reconstruct the questions and incorporate the same in the tools.

Session II : Role of Health department in CBM – Shri. M.S.Chaudhari,

Mr. Chaduhari, Mission Director – NRHM, Maharashtra briefed about the role of Health department in CBM. He briefly oriented the participants about the whole process of NRHM including RKS and JSY under NRHM. He also clarified the queries regarding CBM raised by the participants.

Session III: Suggestions regarding involvement & training of Govt. health officials - Dr. Prakash Doke

Dr.Doke explained about Govt Resolution regarding implementation of CBM activities in Maharashtra and assured that GR would be circulated to all concerned at the earliest. He said that some problems might arise while implementing this activity in the State.

He then suggested for the preparation and display of citizen charter at PHC and RH, regular documentation of CBM activity etc. He also suggested that surprise visit to be conducted by the Monitoring committee to the PHCs and RHs and discuss the outcome of the report submitted by this committee in the Gram Sabha.

Session IV: Panel discussion – Role of monitoring committees & co ordination among various committees

Panelist - Dr. Vandana Krishna, Dr. Anant Phadke, Dr. Chaudhari, Dr. Doke, Dr. Shashikant Ahankari

Facilitation by – Dr. Abhay Shukla

For this session Ms. Vandana Krishna, Secretary Health was invited, but she could not attend this session because of earlier commitments.

The panelists had given different opinion about relationship between CBM and its implementation.

After some detailed discussion on cooperation between NGOs and Govt. health department, it was decided that a common meeting would be organized between representatives from NGOs and DHOs of five CBM project districts.

Session V: Formation of committees and outline of trainings at various levels - Prashant Khunte

Prashant made a powerpoint presentation to brief about formation of committee and outline of trainings at Village, PHC, block and district levels. He also presented a draft structure Monitoring committees at various levels. After a detailed discussion, it was finalized the number of members in each monitoring committee at Village, PHC, block and district levels.

Day III - 9/8/07 Thursday

Participatory Session I: Interactive methods for conducting trainings at various levels – Anand Pawar

He conducted this session and shared various interactive techniques, which would help while dealing with people at different levels. He conducted an exercise to explain the participants how to create awareness regarding health rights and bring them on one platform. He too a exercise on how to prepare matrix, which helps in conducting training programmes on CBM. Based on his experiences in the field of training, he pointed out some shortcomings of conducting training programmes.

Participatory Session II: Background & experience of CBM on health services in Gujarat, Approach & Skills for conducting training of community monitoring committees at various levels and Practical problems during community monitoring & strategies to overcome them – Renu Khanna

Renu Khanna shared her Gujarat experiences of Community Based Monitoring on health services. She carried out a socio-gram game session, in order to convey the participants, the method of recognizing a participant in all respect, before conducting actual training programme. She conducted a group work by making five groups and given assignment to each group to list out various outcomes and learning in the sessions of Day I and Day II. Each group presented their list of outcomes and learning of previous day sessions. She concluded the group work session by explaining different types methods for conducting training.

Session II: Involvement and training of Panchayat members in community based monitoring at various levels – Bhim Raskar

Mr.Bhim Raskar was invited to conduct this session, but he could not come due to some unavoidable commitment.

Session III: Planning for next day's field work – Prashant Khunte

Prashant briefed the participants about the places selected for field visit, timings and transport arrangements made for next day field visit.

Session V: Fund Flow & Reporting of Utilisation of funds (Discussion in small group with nodal NGOs) – Dhanajay Kakade

Day IV- 10 /8/07 Friday– Fieldwork for applying tools

Group A made a Field visit at Purander Taluka – (Coordinating Agency - MASUM). Under Group-A participants divided into two teams and each team consisted of 5 participants. Team-1 visited Parinche village and Team-2 visited Valha village.

Group B made a Field visit at Haveli Taluka - (Coordinating Agency – RACHANA Trust). Under Group-B participants divided into two teams and each team consisted of 5 participants. Team-1 visited Khanapur village and Team-2 visited Sangrun village.

Group C made a Field visit at Junnar Taluka - (Coordinating Agency – CHAITANYA). Under Group-C participants divided into two teams and each team consisted of 5 participants. Team-1 visited Khed village and Team-2 visited Kadus village.

Three draft Tools were given to each teams of Group A, B, & C. Tasks under each tools were Interview of PHC- Medical Officer, Focal group discussion with women and Exit interview with patients at PHC.

Outcomes of field visits

1. Interview of PHC- Medical Officer

All teams conducted interviews of six Medical Officers from selected PHCs, done the observation of these PHCs, collected relevant data from the ANMs register and also visited Anganvadi for the same.

The data regarding the services provided by the ANMs and Anganwadi workers collected from ANMs register helped the facilitators during the focal group discussions.

2. Focal group discussion with women

The teams conducted six focal group discussions with women, in order to make assessment of maternal and Child health services provided by the PHCs. In each focal group discussions, around 15 to 20 women were participated. Selection Criteria of women participants in these focal group discussions were pregnant women, women in lactation period, mothers having children of 1st to 3 years of age group.

3. Exit interview with patients at PHC

The Teams conducted eighteen exit interviews of patients at selected PHCs. Draft interview schedule used for conducting this exit interviews. The questions related to assessment of health services provided to the patients at selected PHC were asked during exit interview.

Based on experience and suggestions from the participants during these field visits, helped n finalizing the draft tools prepared for CBM.

Day V- 11/8/07 Saturday

Session I: Planning for community monitoring in districts – Dr.Abhay Shukla

Before commencing this session Dr.Abhay Shukla explained the immediate step to be taken in the next quarter. Five district wise groups have been formed and all groups planned their forthcoming activities till November 07. Forthcoming activities planned are as follows:

- Formation of District Mentoring Committee
- Organise District Mentoring Committee meetings
- Organise District level workshop
- ToT for coordinators and facilitators at block level.
- Formation of Village level Monitoring Committee
- Organise training for Village level Monitoring Committee