

Minutes of the District Consultation Meet

Venue: Family Welfare Training Centre, Hazaribagh.

Date: 13.12.2008.

A district level consultation meet under NRHM-CBM of health services was organised under the joint banner of NBJK, RKSM & PRAYASH to share the outcome with health officials, so as to make the services more effective and fruitful. Participants include the Deputy Commissioner, Hazaribagh, members of the district mentoring group, members of the block planning and monitoring committee, CBM members and VHC representatives.

Program started with welcome address by the district NGO coordinator Sh. Jai Prakash Singh. He elaborated in detail about the aim, objective and process involved under NRHM CBM program. All the activities involved in the process were explained in detail by him. Further, it was explained how the committees at different levels were formed and what were the criteria for forming the same. The activities at village level started with gram paricharcha at all the 45 villages selected for the program. CBM team was oriented on data gathering and compilation. Then an extensive village level survey work was carried on with the input provided by the NRHM secretariat. It was based on traffic light signal like red (critical), yellow (satisfactory) and green (very good) and focus was to get the red converted to green and maintain the green status. On the basis of outcome Jan Samwad in all the three intervening blocks (namely Churchu, Ichak and Katkamsandi) were organised on 14/11/08, 12/11/08 & 27/09/08) respectively, where village report cards, facility check list at HSC & PHC were deliberated upon. Feed back-suggestions from the service provider and also the demand seekers were taken into account. On the basis of outcome at these levels a consolidated report card was prepared and today's discussions are based on that outcome.

After this a power point presentation, comprising of all the reports, was given by the team from state nodal agency –CINI. Aims, objectives, process of CBM, village report card, Sub-centre facility check-list and PHC facility check-list etc. were elaborated in detail.

District RCH Officer Dr. BP Sinha appreciated the work done by the CBM team. He further opined that CRM team which visited Hazaribagh district in the last week of November appreciated the work of cbm team. He was of the view that the program should be not confined to the selected villages only but there was need for scaling up the program to the entire district.

S. Gurjit Singh emphasized need for communitization of health services. He was of the view that there should be regular inter-action between ANM, Sahiyya, AWW and VHC,

so as to make the program more pragmatic. He also asked for the formation of Rogi Kalyan Samiti.

Sh. Girija Satish, executive director of NBJK, in his address emphasized the need for strengthening the health delivery system and to make the system transparent and accountable. He stressed the need for Sahiyas recognition by the ANM and AWW. He was of the view that as the Sahiyya is from the same village she can be of great help to the local population. She can get the pregnant women registered in time for ANC and other related issues. He also emphasized the need for timely payment of motivational amount to them as they are not getting any salary for their work. He also stressed need for strengthening of VHCs and orientation of them.

Dr. B.K.Singh (Civil Surgeon, Hazaribagh) in his address appreciated the need for community based monitoring of health services as it would provide an opportunity to the village people to assess the services rendered to them by the service providers. He was of the view that VHC should be strengthened as it would improve the health delivery system to a great extent as most of the cases would be shorted out at the village level itself.

Dr. S.N.Singh (MOIC Katkamsandi) while speaking on the occasion emphasized that service would improve to a great extent, if the in-charge stays at the PHC. This he explained on the basis of his experience. Prior to him no MOIC has stayed in the PHC campus. He started staying there and others followed him. All services including delivery are regularly taking place.

DMG member Sister Gemma Mendes laid stress on providing services round the clock at PHC and APHC. She further asked for VHC orientation and availability of medicines with the Sahiyyas. She was highly appreciative of the work done by the CBM team to highlight health related issues.

VHC representatives from all the three blocks requested for immediate transfer of untied funds, to strengthen them along-with the detailed guide-lines related to use of this fund. They were also of the view that orientation program should be done at the earliest.

Block co-coordinators of all the three blocks too shared their views and experiences.

After this there was break for lunch and the proceedings started around 3.15 pm.

The Deputy Commissioner of Hazaribagh Sh. Binay Kumar Chaubey (I.A.S.) was kind enough to grace the occasion despite his hectic schedule. First of all he was welcomed by Sh. Girija Satish. Then in brief the whole process and all reports were presented and the process was elaborated in detail. He was sorry to see the state of affairs and the village report card.

In his key address he appreciated the program as it directly involves the community to oversee the services provided to them by the service providers. Focus of his speech was on strengthening the service delivery system at all level. He was of the view that steps should be taken immediately to make the PHCs functional 24X7. There should be no shortage of medicines and drug delivery depot should be strengthened without any further delay. He asked the concerned officials about the untied fund meant for VHCs. He was surprised to learn that despite account being opened by the VHCs money meant for them has not yet been transferred to their account. He directed that it should be done within a fortnight. He further laid emphasis on strengthening of VHCs and to make them functional by orienting them about their rights and duties. Further, he was of the opinion that regular interaction and convergence would go a long way in improving it to a great extent. He was of the view that motivational amount meant for Sahiyyas should be paid immediately otherwise it would have de-motivational effect as they are not getting any salary for their work.

During the course of DC' speech there was rapt attention and points to be raised by the participants were being noted down. A number of issues related to immunisation, maternity benefit like JSY, delivery facility at PHC, improving of facility at health sub-centres etc; were raised by the participants.

Finally, the DC directed the concerned official to make rooster for ANMs, so that they are available round the clock. It was further elaborated that money is no problem meant for JSY, the only problem was non submission of utilization certificate by the ANMs. To this the DC sir asked to take stringent action against those not submitting the same in time.

On the whole the entire exercise was fruitful as a number of issues were raised and were redressed and directives to concerned were given.

The deliberation ended with a vote of thanks by the district NGO coordinator Sh. Jai Prakash Singh.