

Report ON
STATELEVEL WORKSHOP ON COMMUNITY MONITORING
OF HEALTH SERVICES UNDER NRHM IN ASSAM.

DATE: 10th Oct'07 & 11th Oct'07

VENUE: IIBM, Guwahati, Assam

A two days Workshop for Pilot programme on Community Monitoring of Health Services in Assam under NRHM was organized at state level by VHA of Assam(State level Nodal Organization). The workshop was inaugurated formally by State NGO Coordinator Zahir Abbas Mazumdar. Ruchira Neog, Executive Secretary VHA of Assam stated the Expectation & Objectives of the workshop. Dr. A.C. Baishya, Project Director, RRC-N.E. has attended the workshop as the Chief Guest. Ruth Vivek, Senior Programme Officer from Centre for Health & Social Justice, New Delhi has also attended the workshop. Concerned Govt. Officials from the selected districts Dhemaji, Chirang & Kamrup as well as senior representatives from District Nodal NGO & other organizations, civil society were also present in this workshop.

The workshop was preceded by a meeting of the State Mentoring Group on 9th Oct'07 which was attended by Dr.P.J. Gogoi, Regional Director, Ministry of Health & Family Welfare and other important members of the mentoring group.

Introduction session started the workshop setting forward the podium for very healthy and active discussions for the following two days. Practical experience of the participants became very useful in expressing innovative ideas through the workshop which may be considered vital in effective implementation of Community Monitoring. The Chair person & Resource person carried out the sessions very efficiently with their expertise.

Sessions covered under the workshop are:

- NRHM: An over view including Community participation and Community monitoring mechanism in NRHM.
- Provision of equitable and quality health services for the poor: Principals & Practices.
- Introduction to the Community Monitoring framework & pilot project. The genesis of Community Monitoring and development of the Advisory Group for Community Action.

- Setting up the benchmark for Assam: Group discussion on issues, indicators and tools for Community Monitoring and means of verification.
- Roles and responsibilities of state, district and field level partners.
- Developing an action plan for implementation of the project at various levels.

There were lot of opinion sharing, group work & presentation followed by productive discussions throughout the workshop. The participants were asked to develop a district wise action plan for Community Monitoring process. They presented their respective plans in the dais for any requisite rectification etc. Few of the issues identified for monitoring are the following:

- Maternal death
- Infant death
- Key services at local health station
- Denial of health care
- Positive example in services for motivation
- Staffing, supplies, quality, implementation of National Health Programmes.
- Overview of community outcomes/experiences.....
- Implementation of NRHM

Some of the benchmark worked out from the workshop are:

ISSUES.	INDICATORS.	TOOLS.
Infant Death	No. of deaths due to ARI, Immunization, water related/vector borne disease, Malnutrition	Register/Records/FGD/ Interviews Measuring against guarantee service, client satisfaction
Maternal health	Complete ANC, INC, PNC, Anaemia, Malaria, Institutional delivery, JSY, Skill assist of birth	Availability of Delivery kit, Availability of JSY benefits/Interv./FGD.
Service Provider Quality & Equity.	Infrastructure(IPHS)& resources for service delivery. Quality training/Regularity of staff/attitude/ Behavior.	Register/Records/FGD/ Interviews Measuring against guarantee service, client satisfaction

A tentative timeline for various State, District ,Block & Village level activities was also decided towards the end of the workshop. The workshop concluded successfully with a vote of thanks.